

# Marsh & McLennan Client Engagement Principles

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Marsh & McLennan is a trusted advisor to clients around the world on three core issues that touch every organization: risk, strategy and people.

Our values define who we are and shape our aspirations for the future. We strive to create a culture at our company that is respectful, collaborative and inclusive. We are committed to earning the trust of our colleagues, clients, shareholders and our communities. We call this living *The Greater Good*.

Our goal at Marsh & McLennan is to advance the interests of all stakeholders by:

- Investing in our colleagues;
- Creating breakthrough impact for our clients;
- Generating long-term value for shareholders; and
- Contributing to the community.

To that end, we have developed procedures to bolster our commitment to Sustainable Development Goals around affordable healthcare, human dignity, gender equality, energy security and access to reliable and sustainable energy supplies, inclusive economic growth and job creation, climate change mitigation and resilience to climate-related natural disasters and the promotion of public-private partnerships to achieve these goals.

When considering proposed engagements that potentially conflict, in a fundamental way, with these goals, we will review the proposed project to evaluate whether the work can proceed, either as proposed or with appropriate limitations in scope or content.